

Terms and Conditions

As well as being our main London venue, the BAFTA headquarters at 195 Piccadilly are home to the BAFTA members' bar and restaurant. When you buy a ticket you are very welcome to enjoy using these facilities on the day of the event. Please help us to maintain a comfortable and special atmosphere for all of our guests by adhering to the Terms and Conditions below.

Autographs and Photographs

At BAFTA, we try to maintain a relaxed atmosphere for our industry guests. Therefore, unless there is a specific part of an event dedicated to signing and autographs (such as a book signing), please do not approach anyone for an autograph or photo during your visit to BAFTA. This includes onstage talent, other guests in the audience, and guests using the members' bar.

Latecomers Policy

We are not able to allow latecomers into any events, so please make sure you arrive at BAFTA in time to collect your tickets and get seated.

Entrance to the Theatre

Prior to an event, the main doors to the auditorium are opened by BAFTA staff as soon as the theatre is ready and safe to enter. Please do not enter the theatre before the main doors have been opened by a member of staff. Once the theatre is open, please only enter via the main doors. If you need to leave the theatre during an event or screening, please do so via the rear doors.

Refund Policy

We cannot offer refunds on tickets once they have been booked. If you would like to change the name of the person attending the event, please send an e-mail to events@bafta.org at least 48 hours before the event start time, forwarding your original booking confirmation and giving the name of the new attendee. If you want to change an attendee name within 48 hours of an event starting, please phone 020 7292 5858.